



# Daniel Deaconescu

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Galati

## Contact details

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**Tel:** +40750419349

**City:** Galati

## About me

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Passionate self-taught front-end developer with expertise in HTML, CSS and JavaScript, I'm highly interested in further learning and building Responsive and Modern User Interfaces that meet (and exceed) expectations.

## Professional experience

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**Experience by departments**      Telecommunications : **2 years**

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**May 2022 - Mar 2023    Networking Operations Agent - YUM Software**

11 months

Bucharest | Telecommunications | IT / Telecom

Working for a company that was reselling IPv4 resources along with infrastructure services.

As part of the Network Operations Center team, I was tasked with troubleshooting connectivity issues (which required good knowledge of IPv4 subnetting), updating DNS/rDNS records, performing server installations (dedicated servers and VPS), monitoring connectivity for IP ranges and more.

Working extensively with Linux CLI (mostly CentOS 7 and Ubuntu 18 and 20).

**Acquired skills and competencies:**

Networking, Linux Server, zendesk, customer relationship management crm, tcp networking

**Apr 2021 - May 2022    Technical Support Representative - SCC Services Romania**

1 year and 2 months

Remote (from home) | Telecommunications | IT / Telecom

Working remotely for an outsourcing company offering technical support for users from United Kingdom, United States and Australia.

As the first point of contact between end users and other support teams, we were tasked with documenting software and hardware issues on end users computers and very often we managed to solve the issues ourselves.

Our daily tasks included: troubleshooting internet connectivity issues (wi-fi, cable, hotspot), offering assistance with resetting passwords, fixing network printers, creating new starters accounts (Active Directory), granting/removing certain permissions from users, mapping shared drives, fixing or documenting certain issues related to internal applications and more.

Acquired skills and competencies:

VPN, Active directory, Networking, office 365, Microsoft Active Directory, Remote Desktop, servicenow

## Education

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2018 - 2020

### Undergraduate - National School of Political and Administrative Studies

Political Sciences | Bucharest

Economics

Universal History

General Concepts in Political Sciences

2013 - 2017

### High School / Vocational school - Colegiul National "Costache Negri"

Mathematics and Computer Sciences | Galati

Mathematics

Computer Science

Physics

## Skills

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### General skills

HTML, CSS, JavaScript

## Foreign languages

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**English:** Advanced

**French:** Beginner

## Other sections

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### Cerifications

#### Responsive Web Design Certification

date acquired Mar 2024

Completed the Responsive Web Design Certification on freeCodeCamp.

The certification can be viewed here:

<https://www.freecodecamp.org/certification/DanielDeaconescu/responsive-web-design>

**Driving license**

**Category B**

date acquired 05 Apr 2017